

UEI (SAM.GOV)
VQ1LGFWLQC1

CAGE CODE
20HK9

SAM.GOV STATUS
Registered & Active

BUSINESS SIZE
Small Business

SOCIOECONOMIC
Women-Owned Small Business (WOSB)

CERTIFICATIONS
WBENC-Certified • SBA WOSB-Certified

NAICS CODES
541511 (Primary)
541512 541519 518210 541611

Who We Are

Kaizen Software Systems, Inc. is a U.S.-based, WBENC- and SBA-certified Women-Owned Small Business delivering AI, cloud, data, and DevOps engineering for government and enterprise clients. We modernize legacy applications, automate operations, and stand up secure, production-ready platforms.

Senior-led teams (19+ years) combine business understanding with hands-on engineering to reduce delivery risk and create measurable value — available through fixed-scope projects, dedicated squads, or rapid staff augmentation.

Core Competencies

Cloud Modernization & DevOps

- AWS & Azure architecture, migration & landing zones
- CI/CD pipelines & Infrastructure as Code (Terraform)
- Docker / Kubernetes, observability & reliability

AI, LLM & Intelligent Automation

- Generative & agentic AI, copilots, RAG / knowledge search
- Document intelligence & workflow automation
- LLMops & observability on AWS Bedrock / Azure AI

Data Engineering & Analytics

- ETL / ELT pipelines & data integration
- BI dashboards, predictive analytics & KPI reporting

Enterprise Application Engineering

- Full-lifecycle web / mobile & API development
- Microservices, integrations & legacy modernization

Enterprise Platforms & Staffing

- Salesforce, ServiceNow, Zoho, CRM / ITSM automation
- Client-aligned engineers & dedicated delivery squads

Differentiators

- **AI-first engineering** with production experience in agentic AI, RAG, and LLMops on AWS Bedrock & Azure AI.
- **AWS- & Azure-certified engineers** across architecture, migration, DevOps, and secure delivery.
- **Senior-led delivery (19+ yrs)** across Java/Spring, Python/FastAPI, React/Angular, and multi-cloud.
- **Secure SDLC** — least-privilege IAM, IaC governance, and traceable, auditable delivery.
- **Flexible engagement** — fixed-scope projects, dedicated squads, and rapid staff augmentation.

Representative Experience

AI Financial Data Platform — event-driven fintech platform with secure data aggregation, agentic AI analysis & alerting (FastAPI, MongoDB, LangGraph, AWS Bedrock).

Enterprise Knowledge Assistant — permission-aware, multi-tenant RAG with graph + vector retrieval and RBAC/ABAC filtering (Neo4j, pgvector, AWS Bedrock).

CloudOps Automation Agent — autonomous Infrastructure-as-Code operations via Terraform Cloud, GitHub & AWS for governed provisioning.

Certifications & Registrations



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